

TOURISM DEPARTMENT HARYANA

CITIZEN CHARTER

The Tourism Department Haryana came into existence in the year 1966 when the State of Haryana was created as a separate State from joint Punjab. The office of the Tourism Department Haryana is located at SCO-17-19, Sector –17 B, Chandigarh.

The primary function of the Tourism Department is to develop tourism infrastructure in the public sector and private sector. The development of tourism infrastructure in the public sector is done by way of funds received from the State Govt. in its annual/five year plans. In addition, the Tourism Department makes efforts to get maximum possible Central Financial Assistance from Govt. of India for creation of tourism infrastructure. Once developed and furnished the tourist complexes are handed over to the Haryana Tourism Corporation for their maintenance and operation as an agent of the State Government. As on date, the department has set up a net work of 43 tourist complexes spreading all over the state. A list of these tourist complexes alongwith their room capacity is as under :-

Sr. No.	Name of the complex	Situated at	Year in which	Rooms
	AMBALA			
1	Kingfisher	Ambala	1986	19
	BHIWANI			
2	Baya	Bhiwani	1989/2002	7
	FARIDABAD			
3	Badkhal Lake	Faridabad	1969	45
4	Hotel Raj Hans	Surajkund	1982	78
5	The Hermitage	Surajkund	1988	165
6	Sunbird Motel Restaurant	Surajkund	1970	21
7	Aravali Golf Course	Faridabad	1990/1996	9
8	Magpie	Faridabad	1975	31
9	Dabchick	Hodal	1974	22
10	Raja Nahar Singh Palace	Ballabgarh	2003	6
	FATEHABAD			
11	Papiha	Fatehabad	1994/1999	2
	GURGAON			
12	Shama	Gurgaon	1974	18
13	Sirsa	Damdama	1989	15
14	Sohna	Sohna	1973	16
15	Bird Sanctuary (Rosy Pelican)	Sultanpur	1972	14

	HISAR			
16	Flamingo	Hisar	1973	6
17	Blue Bird	Hisar	1996	14
18	Black Bird, Hansi	Hansi	1999	6
	JIND			
19	Bulbul	Jind	1972	6
	KAITHAL			
20	Koel	Kaithal	1984	6
	KARNAL			
21	Karna Lake	Uchana	1972	25
22	Oasis	Uchana	1973	
23	Highway Golf Club	Uchana	1999	
	KURUKSHETRA			
24	Parakeet	Pipli	1972	16
25	Neelkanti Krishna Dham	Kurukshetra	1987	31
26	Joytisar	Joytisar	1994	2
27	Anjan	Pehowa	1999	10
	PANIPAT			
28	Skylark	Panipat	1976	19
29	Blue Jay	Samalkha	1972	8
	PANCHKULA			
30	Mountain Quail	Morni Hills	1987/1999	14
31	Red Bishop	Panchkula	1972/1993	22
32	Yadavindra Garden	Pinjore	1967	26
33	Mansa Devi Yatrika	Mansa Devi	1997	8
34	Adventure Resort	Tikkar Tal	2003	6
	REWARI			
35	Jungle Babbler	Dharuhera	1974	13
36	Sandpiper	Rewari	1982	10
	ROHTAK			
37	Tilyar Lake	Rohtak	1976/1999	20
38	Myna	Rohtak	1975	9
	JHAJJAR			
39	Gauriyya	Bahadurgarh	1990	27
	SIRSA			
40	Surkhab	Sirsa	1980	7
41	Shikra	Asakhera	1979/84	6
42	Cotton Teal	Ottu	2001	
	SONIPAT			
43	Ethnic India	Rai	2000	54
	YAMUNA NAGAR			
44	Grey Pelican	Yamuna Nagar	1984	9
			TOTAL	848
			BEDS	1863

PROMOTION IN PRIVATE SECTOR

Haryana has acquired a prominent place on the tourist map of India for its outstanding contribution in promotion of tourism. The Government has set up a network of 43 tourist complexes all over the State which are extremely popular with the tourists. There are total 848 rooms, Convention Centres, Golf Courses, Lakes, Heritage rooms and other facilities such as Camping Sites.

The Govt. has provided major thrust to tourism promotion in the State, so that it becomes a major engine of economic growth and a catalyst of employment generation. The Government has announced its Tourism Policy in the year 2008. The Tourism Policy has acknowledged the role of private sector in tourism development and promotion with Government acting as facilitator and catalyst for the future growth. Thrust has been given on human resources development, systematic marketing and adoption of new technologies in the tourism sector.

PROMOTION OF FARM TOURISM

The department has introduced a new concept of promotion of farm tourism in the State in which suitable farms are identified where the tourists are encouraged to visit the farms and see the rural/village life. The owners of the farms act as host and guide for the tourists. The list of farms identified under this scheme is given as under:-

Sr.	Name of Farm No & Date of Approval	Correspondence Address	Distance & Actual Location	Contact Nos.
	AMBALA-1			
1.	Roots Farm retreat	Ikram Singh Bawa Roots Outdoor, 456, Sector A, Pocket C, Vasant Kunj, New Delhi-70	190 kms from Delhi 50 kms from Chandigarh vill Kurali Tehsil Naraingarh Distt. Ambala	9810086070 26134440
	FARIDABAD- 6			
2.	Prakriti Farm 25.9.2003	Sh. J.S. Dahiya, Vill. Gailpur, P.O. Palwal, Faridabad, Haryana.	4 Kms. From Palwal Distt. Faridabad, Haryana vill. Gailpur, Palwal Nuh Road	01275-243167 9812164699 9812423434115
3.	Sheilma Farm 25.9.2003	Mr. Harsh Rampal, H.No.876, Secto-15, Faridabad-121007.	50 km from Delhi vill. Khori Jamalpur, 1 km. off Ballabgarh Sohna Road Distt. Faridabad.	0129-2231561 0129-2285344 9810670700
4.	YMCA Rural Centre 25.9.2003	Sh. Goodwin Lal, New Delhi Young Men's Christian Association, Jai	90 Km. from Delhi on Delhi Agra NH 2, opposite Hodal Railway Station,	011-23343379 011-23746668 05942-279077 9897953430

		Singh Road, New Delhi-1.	Outskirts of Hodal.	
5.	Progressive Farm House. 23.11.2004	Arun Lamba, Vill. And P.O. Amarpur via Ballabgarh, Distt. Faridabad (Haryana).	65 Kms from Delhi 23 kms from Ballabgarh vill. Amarpur, near Palwal, Distt. Faridabad	95-1275-266219 9416279229
6.	Heritage Green Valley Farm . 13.5.2007	Mr. V.V. Gulati, Heritage Green Velly Farm, 1C-110, Faridabad NIT-121001	38 Km. from Delhi Village Seekri Outskirts of Faridabad	981110574
7.	Laksh Farm . 15.10.2007	Ms illa Lumba G.100 Palam Vihar, Gurgaon 122017.	6 Km. of the Faridabad-Gurgaon road, Manger Police Check Post, Village Mangar, Dis Faridabad	919313147240 911244079240
8.	Awesome Farm 19.5.2010	Satyender Sharma H.No.235, Sector-21B, Faridabad	Village Pakhal, Faridabad-Sohna Road, Faridabad 36 Km. away from domestic and international air port, New Delhi.	98914020000 9999875851
GURGAON- 15				
9.	Herambh Aushadh 25.9.2003	Mr. Sanjay Sondhi, M-93, Greater Kailash-II, New Delhi-48.	62 km. from Delhi and 4 km. from Sohna Tourist Complex Vill. Kanwarskia Sohna Distt. Gurgaon	24330499, 25163627,2921 3382 9811325456
10	Botanix Farm 25.9.2003	Mr. Atul Vashisth, Director Landscape, Samak Landscape Pvt. Ltd., 5 C.S.C. SFS Apartments, Hauz Khas, New Delhi16	62 Kms. from Delhi & 20 kms from Rajiv Chowk Opposite Damdama Lake, Vill. Abhaypur Distt. Gurgaon	9811325456 9810058609 9811075892 011-26293382 011-252336272 011-29213382
11	Golden Creepers Farm 25.9.2003	Ms Lata Kataria, H.No.96, Ist Floor, Sector-17, Gurgaon.	44 Kms from Delhi & 12 kms from Rajiv Chowk distt. Gurgaon vill. Chandu near Sultanpur Bird Sanctuary	0124-2341125 9810648237 9312274092 951244013906
12	Kalki Mystic Farm 25.9.2003	Ms. Parveen Batra F-3/12, DLF Phase-I Near Community Centre, Gurgaon, Haryana.	42 Km. from Delhi and 10 Km. from RajivChowk Vill. Gari Harsru Near Sultanpur Bird Sanctuary.	0124-5041627 9810367927

13	Great Escape Farm 25.9.2003	Ms. Ritu Kalra w/o Dr. Sanjeev Kalra C- 270, Defence Colony, (Chakravarty Vithi) New Delhi-24.	42 Kms. from Delhi & 10 kms from Rajiv Chowk Village Garhi Hasru near Sultanpur Lake Tourist complex, Distt. Gurgaon	0124- 24336429 9810127123 24602759
14	Surjivan Farm 25.9.2003	Mrs. Alka Srivastava, D-3513-Vasant Kunj, New Delhi-110070	28 Km. from Delhi opposite Classic Golf Resort	9810705785, 9810105785 0124- 26894866 0124- 26130460
15	Golden Dunes Farm 25.9.2003	Mr. Manjit Singh H.No.1088, Gurgaon Vill. 8-Biswa Mohalla Mehalwala Vill. & P.O.Gurgaon, Haryana. Mr. Manjir Singh C/o Chaudhary Hukam Singh,205/1, Geeta Ashram,Sadar Bazar, Delhi Cantt. Delhi.	44 Km. from Delhi and 12 Km. from Rajiv Chowk vill. Chandu near Sultanpur Bird Sancturay	9312274092 011- 231074092 0124-3818395 0124-2341125
16	Anugrah Vatika 25.9.2003	Mr. Suresh Kumar Sehrawat, A-337, 3 rd Floor, Charan Dass Complex, MTNL Exchange Bdg Mahipalpur Extn. New Delhi-37.	50 Km. from Delhi and 24 Km. from Rajiv Chowk vill. Binota near Gurgaon on Delhi-Jaipur Highway.	9810078563 9810078563 011-26781144 011-26782265
17	Sultanpur Agro Farm 7.4.2006	Avinash C. Kohli, Wild Life Adventure T 707, Akash Deep, 7 th Floor, Barakhabma Road, New Delhi- 110001.	45 km. from Delhi 1 km from Sultanpur Bird Sanctuary vill. Chandu near Sultanpur Bird Sanctuary on the Gurgaon	0124- 23313229 0124- 23312773 2806310
18	Vedic Gram Lifestyle Farm & Spa, 7.4.2006	Dr. Neelam Verma, Saras Foundation, K22-Kailash Colony, New Delhi.-110048	45 km from Delhi 10 km from Gurgaon near village Manesar on NH 8	265638142 9811054512 9810364321
19	The Village Retreat Farm, 7.4.2006	Capt. Swadesh Kumar, Shikhar International Pvt. Ltd.,209, Competent House, F-14, Middle	50 Km from Delhi vill. Wazirpur near Gurgaon	41523069 0124- 23312555 9810024642

		Circle, Connaught Place, New Delhi-11001.		
20	Healthec Farm Spa 10.3.2008	Mr. Arvinder S Brara 805 Vishal Bhawan, Nehru Place, New Delhi-95.	18 Km. from Rajiv Chowk on Delhi Sohna Road Vill. Raisina Distt. Gurgaon Haryana	9868118054
21	Water Banks Farm 10.3.2008	Major S.K. Yadav, G-18, Masjid Moth Greater Kailash-II, New Delhi-48	22 Km. from Rajiv Chowk VPO Abhaypur Near Damdama Lake, Distt. Gurgaon	9811043497
22	The Mystic Heaven 15.7.2008	Sh.Alok Singh Dahiya, H.No.384, Sec.31, Gurgaon	15 Kms. From Rajiv Chowk, Vill.Chandu near Sultanpur, Gurgaon	09212164442 09355952000
23	Pratapgarh Farms 15.7.2008	Sh. Pradeep Singh, H.No.101, Palm-Tower 6, South City 1, Gurgaon	45 Kms. From Gurgaon, Vill. & Post Office Talao, Jhajjar	09910267165
	PANCHKULA- 1			
24	Emerald Green Orchard, 23.11.2004	Sandeep Bhargava, H.No.761, Sector-8 B, Chandigarh.	20 kms from Chandigarh vill. Dab Kori Panchkula, Haryana	0172-2544332 9815317864
	HISAR- 1			
25	Nature Care Farm 23.11.2004	Mr. Sandeep Lamba (Sunny) VPO Daulatpur, Via Barwala, Distt. Hisar	165 Kms from Delhi 35 kms. From Hissar, vill & PO Daulatpur Distt. Hissar.	01693-233380 9416278451
	KARNAL- 1			
26	Hibred Farms 25.9.2003	Mr.Gurdip Singh D-110 1 st Floor, Sector-36, Noida (UP)	4 kms from Kamal by pass, adjacent to Karnal Aviation Club in vill. Kutwchri Tehsil & Distt.Karnal, 130 kms from Delhi on N.H.1.	0184-2267272 0184-2268272 0184-2266875 9416027720

	KURUKSHETRA-1			
27	The Village Farm 23.11.2004	Amar Raj Singh, Vill.-Goripur P.O. Kalayana (Shahabad) Distt. Kurukshetra	180 kms. From Delhi 65 kms from Chandigarh vill. Goripur P.O. Kalyana, Shahbad Markanda, Haryana (1.5 kms off the NH-1)	01744-248517 9896032975
	ROHTAK- 1			
28	Banni Khera Farm 25.9.2003	Mr. Joginder Pal Singh Parmar Jog Niwas, Banni Khera Farm, Vill. & P.O. Samar Gopalpur, Rohtak.	85 Kms from Delhi, 9 Km, from Jind by pass Rohtak V.P.O. Samai Gopalpur Kalan, Rohtak, Haryana.	951262- 289361 9416051077

HOTEL MANAGEMENT/CATERING INSTITUTES

Haryana Tourism is running Catering Training Institutes at Panipat, Faridabad and Kurukshetra where training in hotel trade is imparted. The detail of courses run by these institutes is as under :-

Institute of Hotel Management Catering & Nutrition Panipat.

Sr.No.	Name of Course and duration	Intake	Qualification
1.	3 years diploma course in Hotel Management	40	10+2
2.	Craftsmanship Course in Bakery & Confectionery. 1year + 6 months Industrial training.	20	10+2
3.	Craftsmanship course in Food & Beverage Service (1 year + 6 months Industrial training)	50	10+2
4.	Craftsmanship Course in Food Production (1year +6 months Industrial training)	50	10+2

Institute of Hotel Management, Faridabad

1.	Diploma course in Food Production (1 Year 6 months Industrial training)	40	Senior Secondary (10+2) Equivalent with English.
2.	3 year B.Sc Programme in Hospitality & Hotel Administration	21	Senior Secondary (10+2) Equivalent with English.
3.	Diploma course in Food & Beverage Service (1 year+ 6 months Industrial training)	70	Senior Secondary (10+2) Equivalent with English

**Institute of Hotel management, Catering Technology & Applied Nutrition,
Jyotisar Kurukshetra.**

1.	3 Year Degree in B.Sc Hospitality and Hotel Administration	120	10+2
2.	Diploma in Food Production (1 year+6 month Industrial Training)	40	10+2
3.	Diploma in Food & Beverage Service (1 year+ 6 months Industrial training)	40	10+2
4.	House Keeping	20	10+2

TOURISM INFORMATION CENTRES/BUREAUS

The department has set up the following Tourist Information Bureau for benefit of the tourists:-

1. The Haryana Tourist Information Bureau located at 36- Janpath, Chanderlok Building, New Delhi. This bureau is headed by a Deputy Director of the Tourism Department.
2. The Haryana Tourist Information Bureau located at Neel Kanthi Krishna Dham Yatri Niwas, Kurukshetra. This bureau is headed by a Tourist Officer of the Tourism Department.

The primary functions of these tourist offices are to disseminate the information about the tourist attractions of the state to the tourists and distribute publicity literature etc.

Keeping the above functions of the Tourism Department in view, the main work of the department is done at Head Quarter level. The Tourism Department is headed by the Director. The Director is the overall Incharge of the Management and supervision of the department. The Director is assisted by the Additional Director (Admn.), Joint Director, two Deputy Directors and other supporting staff to carry out the functions of the department. The Additional Director (Admn.) has been designated as Head of the Office of the Department.

The working hours of the head office of Tourism Department and Tourist Information Bureaus are given as under:-

- (I) Head Office 9.00 AM to 5.00 PM
(Saturdays & Sundays are Holidays)
- (II) Tourist Information Bureau, New Delhi 9.00 AM to 5.00 PM
(Sunday is Holiday)

(III) Tourist Information Bureau, 10.00 AM to 6.00 PM
Kurukshetra (Sundays and Mondays are Holidays)

**The name & designation of the Nodal Officer / Grievances Redressal Officer
of the department**

Name of the Officer	Designation	Address	Phone No.
Sh.Ramesh Bhatia,	Deputy Director	SCO No. 17-18-19, Sector-17-B, Chandigarh	0172-2701802(O)

